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VATSIM PAKISTAN

Data Usage and Handling Policy



PAKISTAN
vACC



VATWA
VATSIM WEST ASIA

Data Usage and Handling Policy

Document Identification

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Amendment History

Date	Notes	Approved By
17/11/2021	Initial Issue	Rashid Raikhy – ACCPAK1
17/11/2021	Revision	Dallon Pereira – VATWA7

1. Purpose of this document

This policy outlines the procedures employed by the Pakistan vACC to ensure data protection compliance with EU General Data Protection Regulation.

2. Usage

This document was written for the Pakistan vACC, which is a virtual ACC on VATSIM network. This document is not to be used in real operations and should only be used within the VATSIM network.

3. Acknowledgement

The Pakistan vACC would like to acknowledge and thank the following contributors:

- Rashid Raikhy – ACCPAK1
- Dallon Pereira – VATWA7

4. Effective Date

This policy is effective as of 20/11/2021 and will be reviewed every 6 months (20/05/2022). Any changes to this policy will be announced in Pakistan vACC discord channel, VATSIM forums. The updated policy will be replaced with the newer one on the vACC website.

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5. Data Collection

5.1 How We Collect Data

The Pakistan vACC collects personal data from members using their services, as well as from VATSIM using their API. The individual automatically agrees to have their data collected and processed by joining any of the services provided by Pakistan vACC.

5.1.1 The Data includes:

- Discord user ID and profile picture.
- Support ticket requests and records.
- Training requests and records.
- Full name and email address from your VATSIM Certificate.
- VATSIM Certificate ID, ATC/Pilot rating, region, division and subdivision.
- Any other non-required data by a user.

5.2 Why We Collect Data

The Pakistan vACC collects data in order to:

- Manage users.
- Provide training and support.
- Manage controller rosters.
- Provide access to our services.
- Provide fast-track services to real-world controllers or pilots.

5.3 Access to data

5.3.1 Publicly Shared Data

The Pakistan vACC will publicly share the following data:

- Member's rating.
- Member's training status.
- Member's solo validation status.
- Member's name and VATSIM CID.
- Member's ATC session bookings.
- Member's connection status and position.

5.3.2 Privately Shared Data

The Pakistan vACC will privately share the member details with VATSIM and VATWA staff only.

5.4 Issuing Disciplinary Action

The Pakistan vACC may utilize any gathered data to take disciplinary action against a user who has been determined to have engaged in any misconduct, including but not

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limited to that outlined by the VATSIM network Code of Conduct, or who has broken the law.

5.5 Issuing a “fast track rating” to Pilots/Controllers

The Pakistan vACC collects the following information solely for the purpose of verifying authenticity and issuing a “fast track rating” to real-world pilots and controllers.

- Licenses from any official ICAO recognized body or authority

Licenses are only to be shared with the vACC Director, ATC Training Director or Deputy ATC Training Director.

Any error made by the user in providing a copy of the license to approved vACC employees is solely the user's responsibility, and the vACC will not be held accountable.

After validating the legitimacy of the license, the Pakistan vACC will delete all copies of the license they may have.

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